

# TERMS OF THE PROMOTION

## §1 GENERAL PROVISIONS

1. The promotion is conducted under the terms of these regulations.
2. The organizer of the promotion is "OSTROVIT SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ" entered in the Register of Entrepreneurs by the District Court in Białystok, XII Economic Department of the National Court Register under the KRS number: 0000994529, registered office address and address for service: Sitarska 16, 18-300 Zambrów, TIN: 7231641151, REGON: 523562090, email address (e-mail): bok@ostrovit.com, telephone number: +48 570 707 040.
3. The promotion is organized in the Organizer's Online Store available at [www.ostrovit.com](http://www.ostrovit.com).
4. All questions related to the Promotion should be directed at bok@ostrovit.com.

## §2 DEFINITIONS

1. **REGULATIONS** - these Terms of the Promotion, including the duration of the Promotion, rules of the Promotion, the rules for making refunds and the rules of the complaint procedure.
2. **ORGANIZER** - OstroVit sp. z o.o.
3. **PARTICIPANT** - a natural person with legal capacity who has accepted the terms of these Regulations.
4. **ONLINE STORE** - the online store run by the Organizer at [www.ostrovit.com](http://www.ostrovit.com), where the promotion is organized.
5. **PROMOTION** - a special, time-limited offer that reduces the price of the Products when they are purchased.
6. **DISCOUNT** - an amount or percentage discount on Products available in the Online Store.
7. **PRODUCT** - a movable item purchased by the Customer through the Online Store under a Sales Agreement.

## §3 PROMOTION TERMS

1. Participation in the Promotion is voluntary.
2. Participation in the Promotion is tantamount to reading and accepting these Regulations.
3. The promotion addressed to customers of the Online Store.
4. The promotion applies to Products offered on the website [www.ostrovit.com](http://www.ostrovit.com) excluding sets and discounted Products.

5. The promotion consists of a discount of 15%, 17% or 20% off the regular price on Products offered on the website [www.ostrovit.com](http://www.ostrovit.com).
6. The amount of the Discount depends on the value of the purchased Products and amounts to:
  - a. 15% discount on orders between €0 and €25.99,
  - b. 17% discount on orders between €26 and €63.99,
  - c. 20% on purchases over €64.
7. The Promotion does not have a limit on the number of pieces of purchased Products for which the Discount may be granted.
8. The Discount Code is not exchangeable for a cash equivalent.
9. The Discount Code is not a means of payment, but only a percentage discount granted by the Promoter.
10. The Discount will be automatically added to the cart after meeting the conditions for obtaining the Promotion set out in these Regulations. The Discount Code must be used during the duration of this Promotion, once the Promotion ends the Discount Code becomes invalid.
11. The discount is calculated on the GROSS retail prices.
12. The amount of the Discount shall be spread proportionally over all Products added by the Participant to the basket in the Online Shop, subject to §3 sections 4.
13. The promotion cannot be combined with other promotions, discounts and special offers.
14. The Participant may repeatedly participate in the Promotion during the Promotion period.

#### **§4 PROMOTION DURATION**

The promotion is valid from 10.04.2025 to 14.04.2025.

#### **§5 RESCISSION**

1. The Participant has the right to rescind from the contract of sale of the products covered by this Promotion within 14 days from the date of receipt of the package without giving any reason.
2. In order to exercise the right of rescission, the Participant must inform the Organiser of the rescission from the contract via the return form available on the [www.ostrovit.com](http://www.ostrovit.com) website.
3. In the case of rescission from the contract, the Participant is obliged to return the Products undamaged and without signs of use Products purchased as part of the Promotion within 14 days of receiving the Products.

4. Returned Products should be delivered in original and undamaged packaging.
5. The Products should be returned to the following address: Sitarska 16, 18-300 Zambrów, Poland.
6. The Participant withdrawing from the sales agreement bears the cost of returning the Products to the Organizer.
7. Refund of the payment will be made in the form in which it was made, immediately, and in any case no later than 14 days from the date of receipt by the Organizer of the returned Products.

## **§6 COMPLAINTS**

1. All complaints regarding the Promotion should be submitted to [bok@ostrovit.com](mailto:bok@ostrovit.com).
2. The complaint should be submitted within 14 days from the date of using the Promotion.
3. Complaints will be considered by the Organizer. The Participant submitting the complaint will be informed about its resolution within 14 days of its receipt by the Organizer.
4. Information about the resolution of the complaint will be sent to the Participant's e-mail address provided in the complaint letter.

## **§7 FINAL PROVISIONS**

1. These regulations come into force on 09.04.2025 and apply to agreements concluded during the Promotion period.
2. These Regulations are the only binding document defining the rules of the Promotion, and any content contained in advertising and promotional materials is for informational purposes only.
3. In matters not regulated in the Regulations, the provisions of the Civil Code and other generally applicable provisions of law shall apply.
4. Both the Participants and the Organizer will strive to resolve any disputes arising under the Regulations in an amicable manner.